

Frequently Asked Questions (FAQ'S) On Movement Control Order Ministry of Rural Development

1. Is the Ministry of Rural Development (KPLB) operating as usual?

Following the Movement Control Order, KPLB's headquarter and the Pejabat KPLB Negeri are closed from 18 to 31 March 2020.

2. Are all of the Pusat Komuniti Desa (PKD) opened?

Pusat Komuniti Desa (PKD) is closed to the public from 18 to 31 March 2020.

3. Are all of KPLB's program that involves the public be continued?

All of KPLB's programs that involve members of the public are postponed and any changes will be announced accordingly.

4. Are all claims submitted by suppliers on completed services will be processed during the Movement Control Order?

Completed claims will be processed during the Movement Control Order.

5. What is the status of opened tenders or quotations where the deadline falls during the Movement Control Order?

Deadlines for tenders and quotations have been extended as announced on the platforms where the calls were made, as well as on KPLB website.

6. What is the status of tenders and quotations that expire during the Movement Control Order?

Expiration deadlines for tenders and quotations have been extended as announced on the platforms where the calls were made.

7. Will the briefings on tenders and quotations scheduled during the Movement Control Order continue to be held?

Briefings on tenders and quotations are postponed/cancelled and will be rescheduled after the end of Movement Control Order based on needs.

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MAJLIS AMANAH RAKYAT (MARA)

8. Are all Institusi Pendidikan MARA closed?

Yes, all of Institusi Pendidikan MARA (IPMA), consist of 53 MRSM, 13 branches of Universiti Kuala Lumpur (UniKL), 7 branches of Kolej Poly-Tech MARA (KPTM), 231 GIATMARA, 10 Kolej Kemahiran Tinggi MARA (KKTM), 14 Institut Kemahiran MARA (IKM), 6 Kolej Profesional MARA (KPM), 4 Kolej MARA (KM), German-Malaysian Institute (GMI), Kolej Universiti Poly-Tech MARA (KUPTM) and MARA Japan Industrial Institute (MJII) are closed, following the government's effort to contain the Covid 19 virus from 18 to 31 March 2020. Date of return to IPMA is on 1 April 2020, or on another date which will be announced in the near future.

9. When will classes resume?

Classes will resume after 31 March 2020 or on another date according to each institution.

10. What is the status of students on Work Based Learning?

Work Based Learning with the industry is postponed during 18 to 31 March 2020, **EXCEPT** for essential services. The industry may consider allowing students to take leave according to the industry's consent (essential services).

11. Are all MARA business premises closed?

Yes, including all trade complexes, bazaars, arcades, industrial zones and food courts **EXCEPT** traders in permitted businesses such as supermarkets, markets, sundry shops, pharmacies and department stores that sell essential goods.

12. Is there a travel restriction imposed on MARA sponsored students leaving or returning into the country?

Yes, MARA sponsored students **ARE NOT ALLOWED** to leave the country during the travel restriction period. For students returning into the country, a 14-days quarantine is imposed as stipulated by the Ministry of Health.

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13. What needs to be done by MARA sponsored students returning from overseas?

Students need to go through health screening and 14-days self quarantine as stipulated by the Ministry of Health. For reporting purposes, students are only allowed to do it after 31 March and after the quarantine period.

14. What is the status of claims and payment submitted to MARA?

Payment for claims submitted to MARA and its subsidiary need to be cleared as soon as possible to avoid unwarranted impact to businesses, especially involving wages to their workers. Related departments/units dealing with payments are allowed to go to their offices to settle them, and to return home immediately after their work is done.

15. Are the Pusat Pentadbiran MARA closed?

All of the Pusat Pentadbiran MARA are closed, including MARA headquarter, 14 Pejabat MARA Negeri, 117 Pejabat MARA Daerah, as well as all MARA subsidiaries, from 18 to 31 March 2020. All matters with MARA including payment, application et cetera can be done through MARA portal at www.mara.gov.my or contact the MARA Call Centre (MCC) at 03-26132000. The public are encouraged to get updates on current info through MARA's official social media channel as follows:

<https://www.facebook.com/MajlisAmanahRakyat>

<https://www.instagram.com/majlisamanahrakyat>

<https://www.twitter.com/maragov>

JABATAN KEMAJUAN MASYARAKAT (KEMAS)

16. Are the Taman Bimbingan Kanak-Kanak (TABIKA) and Taman Asuhan Kanak-Kanak (TASKA) KEMAS operational during the Movement Control Order?

No. All of the Taman Bimbingan Kanak-Kanak (TABIKA) and Taman Asuhan Kanak-Kanak (TASKA) KEMAS have stopped their operation from 18 to 31 March 2020.

17. Are COVID-19 disinfection processes conducted on KEMAS premises including TABIKA/TASKA KEMAS and Pusat-pusat Latihan KEMAS?

Disinfection processes will only be conducted if there is a positive COVID-19 case.

18. Will the Tuition contribution from parents to Taman Bimbingan Kanak-Kanak (TABIKA) and Taman Asuhan Kanak-Kanak (TASKA) KEMAS be reimbursed due to COVID-19?

Tuition contribution from parents will not be reimbursed during the Movement Control Order.

19. Will the Kursus Sijil Pendidikan Awal Kanak-Kanak (SPAK) for Three (3 month) that is currently ongoing at Pusat-Pusat Latihan KEMAS postponed from the scheduled date?

No. The Kursus Sijil Pendidikan Awal Kanak-Kanak (SPAK) will continue as scheduled. However, KEMAS have prepared Pelan Pembelajaran Gantian for missing subjects during the Movement Control Order period.

20. What are the plans to ensure lessons at the Akademi Kemahiran KEMAS Seri Iskandar and Akademi Kemahiran KEMAS Gopeng for the Sijil Kemahiran Malaysia (SKM) will not fall behind from the planned syllabus?

Instructors at the Akademi Kemahiran KEMAS Seri Iskandar and Gopeng are assigned by the Teaching Staff according to the learning standards set out by the Jabatan Pembangunan Kemahiran (JPK) under the Ministry of Human Resources, within the field of *Pembuatan Pakaian Lelaki dan Wanita, Pentadbiran Fesyen Dan Pakaian* as well as *Bidang Penyediaan dan Pembuatan Makanan*.

21. What are the options available for the QUICKWIN KEMAS manufacturers and traders to prevent their businesses from being affected during the Movement Control Order period?

They can use on-line or delivery services that are available. For any concerns, the public can view our website as well as social media channels of the Jabatan Kemajuan Masyarakat:

Website: www.kemas.gov.my

Facebook: KEMASOFFICIAL

Instagram: KEMASOFFICIAL

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