

***These translations are voluntary, and are not official documents from Majlis Keselamatan Negara. If in doubt, please refer to the original versions in BM. Any mistakes are unintentional and regretted.*

FREQUENTLY ASKED QUESTIONS (FAQ's)
RELATED TO MOVEMENT CONTROL ORDER
THE MINISTRY OF HOUSING AND LOCAL GOVERNMENT
PART 2

1. Can planned General Meetings (AGM/EGM) still be carried out within a strata scheme during the enforcement of the Movement Control Order?

No. All meetings must be postponed.

2. Can a strata community move freely within the strata scheme during the Covid- 19 outbreak?

No. Movement must be restricted by following social distancing regulations except for critical reasons such as those relating to medication, hygiene, and food supply.

3. Can business premises, educational institutions, and childcare centres within strata schemes open and operate as usual during the enforcement of the Movement Control Order?

No. All business premises, educational institutions, and childcare centres within strata schemes must be closed, unless it is involved with providing the essential services that have been allowed.

4. Can the Management Office open and operate during the enforcement of the Movement Control Order?

No. The Management Office can only operate online or by working from home.

5. Is the Property Manager which manages the strata scheme allowed to operate during this period?

Yes. Operations must be minimal, involving essential services only.

6. Can communal areas like halls, gyms, badminton courts, and swimming pools be rented or used during this period?

No.

7. Is renovation within the strata scheme allowed during this period?

No.

***These translations are voluntary, and are not official documents from Majlis Keselamatan Negara. If in doubt, please refer to the original versions in BM. Any mistakes are unintentional and regretted.*

8. Are critical management operations within a strata scheme such as those relating to water, electricity, security, cleaning, lift maintenance, and pump systems allowed to continue?

Yes. All the abovementioned operations may continue.

9. If there are damages such as pipe leaks, can maintenance be executed?

No. During this period, action can only be taken for damages that are critical and that affect the safety of residents.

THE MINISTRY OF HOUSING AND LOCAL GOVERNMENT 20
MARCH 2020

Last updated 22 March 21:30